

WSC ADVISORY #2018-007
ICONNECT SYSTEM REQUIREMENTS

ACTION REQUIRED

EFFECTIVE DATE: *IMMEDIATELY*

We are looking forward to the implementation of the APD iConnect system and will be providing training to all WSCs starting in the summer of 2018. In preparation for this, we want to ensure that all WSCs have verified that their computers will meet the specific configuration requirements to operate the system.

Pursuant to 59G-13.070, The Developmental Disabilities Individual Budgeting Waiver Services Coverage and Limitations Handbook (September 2015) page 2-77, "The WSC is also responsible for the cost to access any APD or ACHA required management, claim submission information, or data collection systems."

In October of 2018, APD will be launching the new iConnect system. This system will require specific configurations to operate correctly. These configurations include specific hardware, software, and internet access requirements. As a WSC, you will be responsible for ensuring your electronic access is up-to-date and meets these minimum requirements to access this system.

A manual which contains these requirements has been attached. If you have any questions regarding your current configurations or questions regarding the requirements, please contact the APD Help Desk at 850-488-4357 between the hours of 7:30 a.m. to 6 p.m. EST or submit a help desk ticket at <https://apdfloida.zendesk.com/hc/en-us> .

Thank you for your cooperation in this matter.